

CURRICULUM VITAE



PERSONAL DETAILS

معلومات شخصية

Name:	Dr. Iham Tariq Ismail Al-Nuaimi	م.د. أيهم طارق اسماعيل النعيمي	الاسم:
Level of Study:	PhD	دكتوراه	الشهادة:
Specialization:	Information Technology	تكنولوجيا المعلومات	التخصص:
University:	University of Baghdad	جامعة بغداد	الجامعة:
Citizenship:	Iraq	عراقي	الجنسية:
Marital Status:	Married and have two children	متزوج ولدي طفلان	الحالة الزوجية:
Languages:	Arabic, English, Malay	عربي, انكليزي, ماليزي	اللغات:
E-mail Address:	Ayhem.t@kecbu.uobaghdad.edu.iq		الايمل
Contact Number:	+9647736597277		رقم الاتصال:

ACADEMIC QUALIFICATIONS

Doctor of Philosophy (PhD) in Information Technology (MIS)

Computer and Information Sciences Department, Faculty of Sciences and Information Technology, Universiti Teknologi PETRONAS (UTP), Malaysia (March 2017).

Supervisor: Associate Professor Dr. Ahmad Kamil Bin Mahmood, Dean of Faculty of Sciences & Information Technology, Universiti Teknologi PETRONAS (UTP), Malaysia.

Specialization: E-services, Information System, Management Information System, IHL, User Satisfaction.

Title of the Thesis: Development and Validation Dimensions For Measuring The Relationship Between E-Service Quality and User Satisfaction.

M. Sc. in Information Technology (MIS)

Department of Management and Information System, Faculty of Information Science and Technology, Universiti Kebangsaan Malaysia (UKM), Malaysia (*August, 2011*).

Supervisor: Associate Professor Dr. Muriati Mukhtar, Head of research Center for Software Technology and Management (Softam), Head of Service Science Research Group, Faculty of Information Science and Technology, Universiti Kebangsaan Malaysia.

Specialization: E-business, Information System, Management Information System.

Title of the Thesis: Holistic Information Security Requirements Framework For E-Business.

B. Sc. in Computer Science

Department of Computer Science, Al-Mamoun University College, Baghdad/Iraq (*2007*).

Supervisor: Dr. Emad Matty.

Specialization: Computer Science, Operating System.

Educational and Research Skills

- Excellent communication skills, highly motivated, and well adapted in both team work and independent work.
- Highly gifted research and teaching aptitude.
- In-depth knowledge of various techniques and approaches applied in a research project.
- Good skills in Outcome Based Education (OBE).
- Comprehensive knowledge in quantitative and qualitative research methods.
- Good proficiency in analytical software packages (SPSS, AMOS), programming, web design, research tools, educational softwares and web search engines.
- Ability to work under any conditions.

Technical Skills

- Comprehensive Skills in using Structural Equation Modelling (SEM/ AMOS).
- Good knowledge in using Statistical Package for the Social Sciences (SPSS).
- Good skills in major programming languages, web development and graphical design software.
- Good skills in professional translation and proof editing, fast typing, computer networking, troubleshooting, maintenance, and marketing.

Working Experience

1. IT Manager at Al-Sadeq Group Automotive from (July 2020 – July 2022).

Tasks and Duties

- Managing IT related (Networking, Server administration, C-panel, Website, VoIP, Entrant Services).
- Software Development.
- Hardware Troubleshooting.
- Managing CCTV systems.

2. Training Executive / HR Department / PetroChina Halfaya Oilfield Company (Jan 2012 – Sep 2012).

Basic Function and Scope

- Administer and coordinate all work concerning training programs and appraisal for PetroChina staff.
- Assist in research and planning of programs under the Training, Technology Transfer and Scholarship Fund.

Tasks and Duties

- Assist in development of, and deliver induction for, new employees.
- Assist the training and development section head in the development and implementation of training programs for staff.
- Assist Department Heads with training needs analysis.
- Assist in the development and implementation of procedures for appraisal, in conjunction with staff in Dubai office.

- Assist in development of and maintain a computerized database to track individual training records, in conjunction with staff in Dubai office.
- Check and prepare invoices for payment and keep accurate financial records for training programs.
- Prepare financial reports and training reports as required.
- Research and identify universities, institutes and other training providers.
- Assist in planning and logistics arrangements for internal and external training programs.
- Any other HR related duties as directed by management.

Academic Experience

- Senior Lecturer at Al-Khawarizmi College of Engineering, University of Baghdad (Feb 2023 – Present).
- Coordinator of Department of Medical instrumentation technical engineering (April 2022 – Feb 2023).
- Senior Lecturer at Uruk University, Department of Medical Instruments Technical Engineering / Iraq (Nov 2020 – Feb 2023).
- Administrator of Information Technology Unit, Al-Yarmok University College/ Iraq (June 2019- Sep 2020).
- Senior Lecturer at Al-Yarmok University College, Department of Computer Engineering / Iraq (August 2017 – Sep 2020).
- Actively involved as a tutor for the undergraduate courses at University Technology PETTONAS (UTP)/ Malaysia as listed below:

(September 2012- August 2016)

1. System and Analysis Design.
2. Computer Organization.
3. Introduction to Business Information System.
4. Structured Programming & Database.
5. Statistical & Empirical Methods.

- **Researcher at Universiti Teknologi PETRONAS (UTP) (October 2012 - December 2016).**
- **Researcher at Universiti Kebangsaan Malaysia (UKM) (September 2010 - July 2011).**

Workshop Organized

- ICDL Trainer and curriculum developer, NISCO institute for computers, Baghdad/Iraq, (September 2006 - August 2007).
- Designed and conducted various faculty and student workshops for training in word processing and spreadsheet software. Instructed colleagues in using word processing, spreadsheet, and design programs.

Workshop, Shortcourses & Training Attended

- The twelfth training workshop for the e-learning project at Al-Nisour University College (21 July 2019).
- The eleventh training workshop for the e-learning project at Diyala University (18 July 2019).
- The fourth training workshop for the e-learning project at Al-Mansour University College (2-3 July 2019).
- Workshop on "How to Get Published in a High Impact Journal" organized by Elsevier Publisher, Universiti Teknologi PETRONAS. (February 2016).
- Workshop on "Outcome Based Education" (OBE) Universiti Teknologi PETRONAS (December 2015).
- Workshop on "LEADERSHIP DEVELOPMENT", Organized by Centre for Graduate Studies, Universiti Teknologi PETRONAS, Tower Regency Hotel. (September 2015).
- Workshop on "How to publish a PhD thesis into a book", Organized by Springer, Universiti Teknologi PETRONAS, (March 2015).
- Workshop on Structural Equation Modelling (SEM/ AMOS) Level 2 (December 2014).
- Workshop on Structural Equation Modelling (SEM/ AMOS) Level 1 (November 2014).
- Workshop on "How to write a PhD thesis", Organized by Centre for Graduate Studies, Universiti Teknologi PETRONAS, Tower Regency Hotel (May 2014).

- Workshop on “EndNote Hand on”, Universiti Teknologi PETRONAS (*August 2013*).
- Training on “H2S Awareness”, Petrochina Halfaya Oilfield (*February 2012*).
- Training in Marketing Skills, (Al-Nahrain Institute for Human Development), Baghdad /Iraq, (*October 2006*).

Conferences Attended

1. The 3rd International Conference on Computer and Information Sciences (ICCOINS 2016), (*August 2016*).
2. The 5th Binannual Postgraduate Conference (BAPC), Universiti Teknologi PETRONAS (*May 2016*).
3. The 4th Binannual Postgraduate Conference (BAPC), Universiti Teknologi PETRONAS (*October 2015*).
4. The International Symposium on Mathematical Sciences & Computing Research (iSMSC), (*May 2015*).
5. The 3rd Binannual Postgraduate Conference (BAPC), Universiti Teknologi PETRONAS (*April 2015*).
6. The 2nd Biannual Postgraduate Conference II 2014 (BAPC), Universiti Teknologi PETRONAS (*October 2014*).
7. The 2nd International Conference on Computer and Information Sciences (ICCOINS 2014), (*June 2014*).
8. The 3rd International Conference on Research and Innovation in Information System 2013 (ICRIIS), (*November 2013*).
9. The 1st Annual Postgraduate Conference (APC 2013), Universiti Teknologi PETRONAS (*September 2013*).
10. The 4th International conference of Geographical Information Systems and Smart Cities (February 2023).

Certificates Awarded

- Certificate of participation in ESTCON 2016/ the 3rd International Conference on Computer and Information Sciences (*August 2016*).
- Certificate of Attendance in workshop Outcome Based Education (*December 2015*).
- Certificate of Participation in the International Symposium on Mathematical Sciences & Computing Research (iSMSC) (*May 2015*).
- Certificate of Attendance in workshop on Structural Equation Modelling (SEM/ AMOS) Level 2 (*December 2014*).
- Certificate of Attendance in workshop on Structural Equation Modelling (SEM/ AMOS) Level 1 (*November 2014*).
- Certificate of Participation in ESTCON 2014/ the 2nd International Conference on Computer and Information Sciences (*June 2014*).
- Certificate of Attendance in the 3rd International Conference on Research and Innovation in Information System 2013 (ICRIIS) (*November 2013*).
- Certificate on “H2S Awareness”, Petrochina Halfaya Oilfield (*February 2012*).

Publications

1. Al-Nuaimi, Iham Tariq Ismail, Ahmad Kamil Bin Mahmood, Emy Elyanee Mustapha, and Hamid H. Jebur. *“Development of Measurement Scale for Hypothesized Conceptual Model of E-service Quality and User Satisfaction Relationship”*. Research Journal of Applied Sciences, Engineering and Technology 12, no. 8 (2016): 870-884.
2. Al-Nuaimi, Iham Tariq Ismail, Ahmad Kamil Bin Mahmood, Emy Elyanee Mustapha, and Hamid H. Jebur. *“Measurement Model of e-SQ Dimensions and Users’ Satisfaction in Malaysian IHL”*. International Conference on Computer and Information Sciences 2016, (ESTCON 2016).
3. Al-Nuaimi, Iham Tariq Ismail, Ahmad Kamil Bin Mahmood, Emy Elyanee Mustapha, and Hamid H. Jebur. *“Analysis of significant dimensions of e-service quality in Malaysian universities”*. In Mathematical Sciences and Computing Research (iSMSC), International Symposium on, pp. 179-184. IEEE, 2016.

4. Al-Nuaimi, Iham Tariq Ismail, Ahmad Kamil Bin Mahmood, and Hamid H. Jebur. *"Proposed conceptual model for E-service quality in Malaysian universities"*. In Computer and Information Sciences (ICCOINS), 2014 International Conference on, pp. 1-6. IEEE, 2014.
5. Al-Nuaimi, Iham Tariq Ismail, Ahmad Kamil Bin Mahmood, Low Tang Jung, and Hamid H. Jebur. *"A review of e-service quality dimensions in user satisfaction"*, In 2013 International Conference on Research and Innovation in Information Systems (ICRIIS), pp. 186-191. IEEE, 2013.
6. Al-Nuaimi Iham Tariq Ismail, Tameem Mohammed Mahmood, Othman Waleed Khalid, Ammar K Alazzawi. *"An Integrated Model of The Relation Between E-Service Quality and User Satisfaction in IHL"* Journal of Physics: Conference Series, Volume 1529, The 2nd Joint International Conference on Emerging Computing Technology and Sports (JICETS) 2019 25-27 November 2019, Bandung, Indonesia.